



Business to Business. Since 1985

QUALITY POLICY

Our mission is to be a leader in design, production and delivery of plastic products and to make PPHU CENTRUM the preferred supplier. We want to fulfil this mission by guarantee our Customers products of a high quality and reliability, production based on experience and continuous innovation, as well as cooperation of unusual value.

The main objective of PPHU CENTRUM is to supply products and services of a high quality, as well as to establish long-term relationships with our Customers.

This aim can be achieved by implementing the following assumptions:

- recognizing Customers' expectations and rapid response to their satisfaction,
- designing products of a modern or classic style, depending on Customer's preferences – taking into account the requirements for functionality and technical parameters,
- selection of the competent staff and continuous improvement of their qualifications,
- providing Customers with products that meet their specific needs and requirements of the applicable European standards,
- ensuring the competitiveness of our products, in relation to the leading companies on the Polish and foreign market, in terms of performance, quality and reliability,
- ensuring safety use of the goods by Customers through the design and production in accordance with applicable legal requirements and technical standards,
- providing Customers with satisfying terms of cooperation and timely deliveries of products, as well as efficient communication with company's representatives,
- systematic check of the effectiveness of the implemented quality management system and its continuous improvement, in order to make processes in its framework more efficient – with regards to planning and fulfilment of orders – and to improve the quality and productivity,
- involvement of employees at all levels in the improvement of the quality management system, in all areas within its range,
- improving the flow of information within the company and communication with the Suppliers in order to ensure the availability of resources necessary to ensure the continuity of production and time deliveries,
- continued cooperation with qualified Suppliers of a high quality raw materials that meet the health and safety requirements and don't cause hazard to health during processing in production and in use of products,
- creating a friendly atmosphere in the company and favorable conditions of work, ensuring the health safety of workers and production processes of possible smallest harm and nuisance to the environment.

Achieving the above objectives is possible through appropriate distribution and communication the responsibilities and rights of employees at particular positions.

The Quality Policy is announced and reminded to company's employees and is available to all interested parties.

Approved by:

date: 01.10.2022

PREZES
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